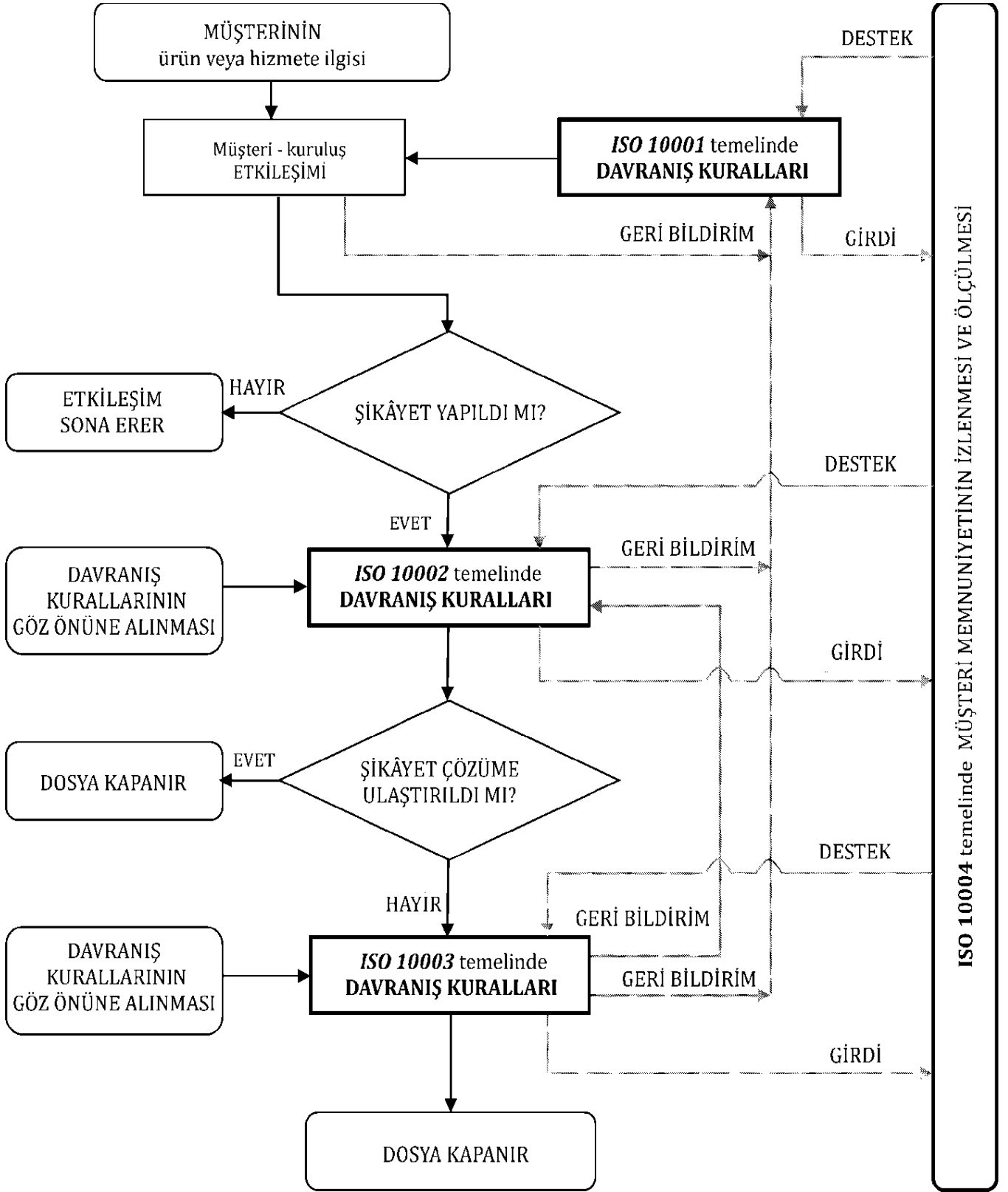
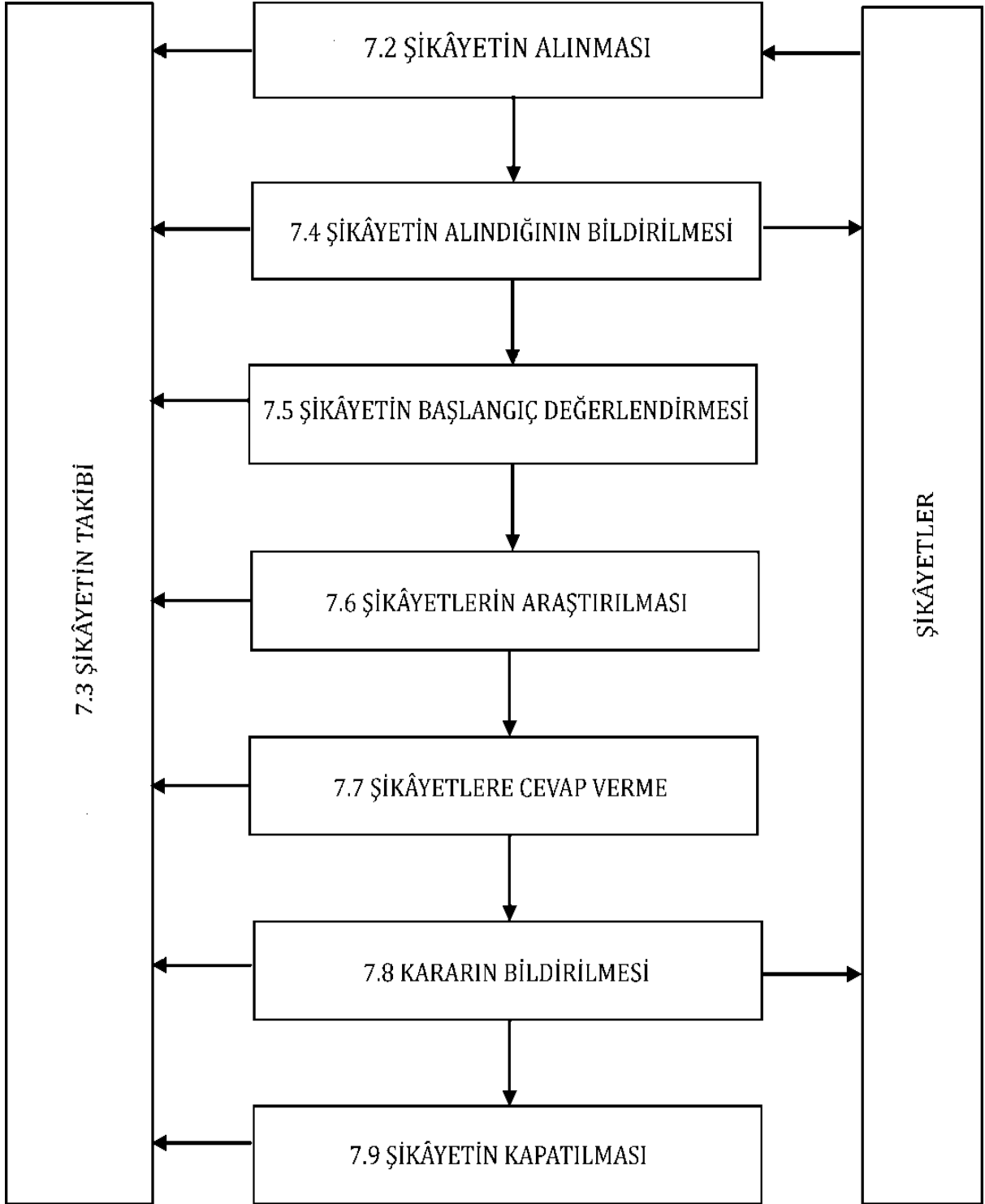


MMYS ÇÖZÜM AKIŞ ŞEMASI



ŞİKÂyet ÇÖZÜM AKIŞ ŞEMASI



ESKALASYON ŐEMASI

İÇ ÇÖZÜM

DİŐ ÇÖZÜM

BİRİNCİ SEVİYE ÇÖZÜM

İLERİ SEVİYE ÇÖZÜM

